



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

AF
SFW

IN THE APPLICATION OF:

B. Reilly BARRY et al.

Application Serial No.: 09/159,695

**RESPONSE UNDER 37 CFR § 1.116
EXPEDITED PROCEDURE**

Filing Date: September 24, 1998

Examiner: Refai, R.

Customer No.: 25537

Group Art Unit: 2152

Attorney Docket No.: COS97087

Client Docket No.: 09710-1121

For: INTEGRATED CUSTOMER INTERFACE SYSTEM FOR TELECOMMUNICATIONS
MANAGEMENT

Mail Stop AF
Alexandria, VA 22313-1450

AMENDMENT TRANSMITTAL LETTER

Transmitted herewith is an amendment in the above-identified application.

FEES CALCULATION	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREV. PAID FOR	NO. OF EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	109	MINUS	109	0	\$50	\$ 0.00
INDEP. CLAIMS	4	MINUS	4	0	\$200	\$ 0.00
<input checked="" type="checkbox"/> Petition is hereby made under 37 CFR § 1.136(a) to extend the time for response to the Office Action of <u>January 24, 2006</u> to and through <u>March 24, 2006</u> , for an extension of:						\$ 0.00
<input type="checkbox"/> One month (\$120) <input type="checkbox"/> Two months (\$450) <input type="checkbox"/> Three months (\$1,020) <input type="checkbox"/> Four months (\$1,590)						
TOTAL ADDITIONAL FEE DUE:						\$ 0.00

- Applicant claims small entity status. See 37 CFR § 1.27.
- No additional fee is required.
- Payment of \$ ___ by Credit Card. Form PTO-2038 is attached.
- The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account 07-2347, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17

Respectfully submitted,

DITTHAVONG & MORI, P.C.

Phouphanomketh Dithavong
Reg. No. 44658

I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, Alexandria, VA, 22313-1450 on March 24, 2006.

Sera Cho

Date: March 24, 2006

Date: March 24, 2006



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Where Application of: B. Reilly BARRY et al.
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**Reply under 37 CFR 1.116
EXPEDITED PROCEDURE**

Examiner: Refai, R.
 Group Art Unit: 2152

For: INTEGRATED CUSTOMER INTERFACE SYSTEM FOR
TELECOMMUNICATIONS MANAGEMENT

Mail Stop AF
Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.116

Dear Sir:

In response to the final Office Action of January 24, 2006, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS 2

REMARKS 42